# **Chinook Driving Academy**

## 90 Belmont Crescent SW

### **Conditions Of Enrollment**

Chinook Driving Academy is committed to providing the best possible training to our students, and we take the safety and quality of instruction seriously. Therefore, we want to remind all students that there are strict rules and regulations that must be followed at all times.

#### **General**

- If you have registered for our program, please note that the course will expire after one year from the
  registration date, requiring a new deposit fee to restart the program. Once any portion of the course
  (whether Classroom, Online, or In-Vehicle) has commenced or remains incomplete, no refunds will be
  issued. However, if no aspect of the program has been initiated, a refund will be provided, subject to a 5%
  transaction fee and a \$40 administration charge.
- In addition, please be aware that our instructors reserve the right to cancel or reschedule your on-road session within 24 hours due to unforeseen circumstances such as illness, personal emergencies, inclement weather, unexpected mechanical issues with the vehicle, or delays caused by the final road test.
- If you drop out after beginning your in-car lessons, you will only be charged for the lessons you have received. However, please understand that we prioritize the safety and quality of instruction for our students, and we reserve the right to cancel a classroom or in-car lesson in the event of terrible weather conditions, instructor illness, emergencies, unavailability of cars in good condition for training, or if an accident occurs during the session. Additionally, our instructors may take a 10-minute break if necessary during the lesson.
- At Chinook Driving Academy, our instructors are committed to providing professional training to all students. While we endeavour to explain all traffic rules and regulations thoroughly, if a student struggles to follow instructions, fails to improve in performance despite efforts, does not practice as required according to their evaluation, or is pulled over by law enforcement, it becomes the student's responsibility to address the situation accordingly.

#### **Classroom**

1. Since our course is copywritten, you are not allowed to tape or copy it. However, We encourage you to take notes and share the information with anyone you feel may benefit from it.

2.In the classroom, we have a zero-tolerance policy for cell phones and other entertainment media. If you must bring a cell phone to class, you will be required to turn it off and leave it on the desk in front of you while the classroom is in session (Emergency's excluded). There will be no coloring, doodling, or drawing during class, and writing on the tables or desks is strictly forbidden. Anyone caught writing on the tables or desks will be required to pay for cleaning, fixing, or replacing the table. Gum, sunflower seeds, and similar messy products are strictly forbidden anywhere in the building.

3. Students are required to attend every moment of the classroom session, and you must be in class by the time the classroom starts. Ten-minute breaks are given each hour, and you are required to be back in class before the ten minutes is up. Students should use break time to make required visits to the washroom, and washroom visits during class time are allowed for emergencies..

Physical or verbal abuse of another student or staff member is not allowed and will result in your being expelled from the classroom.

4. Please bring a pen and suitable wiring paper to each class.

5. At the beginning of the classroom session, you will be issued a driving manual. Please remember to bring it to every class.

#### **In-Car Practice**

1. You must have your learner, or driver, license with you at all times.

2. During in-car practice, you must have your learner or driver's license with you at all times. If a student is found to be under the influence of drugs or alcohol, in possession of weapons, or displaying violent behavior, Chinook Driving Academy reserves the right to refuse training services. In such cases, no refund will be provided for the affected lesson or any subsequent discharge and termination from the program.

3. Each two-hour in-car lesson consists of two 55-minute sessions allowing for a 10-minute break halfway through, and the instructor will try to stop somewhere where there is a public restroom, such as a gas bar or convenience store. Please note that there is a charge for missed lessons without proper notice given to the driving school. This allows us to pay our instructors for their time, and at present, that equals 83.00 + 5% GST = 87.15. If you cannot make a lesson, please let us know 24 hours ahead of time, and there will be no charge.

Please carefully read the above. If you agree to abide by these conditions, please sign your acceptance below